

THE FACES WE FAIL TO SEE

FACES 2019 CONFERENCE FEEDBACK

90 people from **mosques, churches, community groups, schools** and **local authority** services came together to hear about the experiences of **lesser known victims** of abuse and **confront some of the challenges** in **recognising** abuse and providing appropriate **responses**

"WE NEED TO TALK ABOUT THESE THINGS A LOT MORE"

95%

rated the keynote
4-5 stars

90%

rated the conference
4-5 stars overall

Most respondents felt **EMPOWERED, INTERESTED, ENCOURAGED** and **CHALLENGED**

Some respondents also felt "**validated**", "challenged to look at things differently and to be **more aware** of my own bias", "at times uncomfortable as it challenged me and made me **face my own bias**", "grateful" and "excited"

"IT WAS IMPORTANT FOR MY COLLEAGUES TO HEAR THINGS THAT WE ARE NOT ABLE TO SAY TO THEM OURSELVES"

Most respondents indicated they have:

- a better **understanding** of how perceptions around faith, ethnicity and gender can impact safeguarding responses
- gained **knowledge** that will benefit them both professionally and personally
- had their own perceptions **challenged and broadened**
- made professional **connections**

Over half of respondents indicated they had their **own experiences acknowledged**

FEEDBACK ON THE KEYNOTE



**"LOTS TO THINK ABOUT
IN TERMS OF MAKING
OUR SERVICES WORK
FOR EVERYONE"**

"...it is so important to see people as individuals rather than groups"

"Really important to consider how leadership affects the way that services are designed and delivered"

"Important discussion on how we talk about and engage with communities"

"Don't fear talking about race, pretending we 'don't see colour' isn't the solution"

"Homogenised services do not capture the nuances of communities and individuals"

"Really useful insight into the need to challenge common terms such as BME etc..."

KEYNOTE by **JAHNINE DAVIS** from Makeda Consultancy

DELEGATES ATTENDED
TWO OF THREE
WORKSHOPS

FEEDBACK ON THE WORKSHOPS



93%

rated Searching for a
Safe Space 4-5 stars

100%

rated Masculinity and
Child Sexual Abuse 5
stars

87%

rated Trauma,
Surviving and Thriving
4-5 stars

SEARCHING FOR A
SAFE SPACE by
GISELLE RICHELIEU

MASCULINITY AND
CHILD SEXUAL ABUSE
by **NICK MARSH**

TRAUMA, SURVIVING
AND THRIVING by
ROBERT LIGHTOWLER

"Really interesting and impactful to hear from a victim and his experiences"

"Interesting and humbling perspectives"

"Made me realise how many assumptions we make without thinking about it"

"I learnt about my own prejudices"

**"THESE ARE CONVERSATIONS THAT WE
DESPERATELY NEED TO HAVE... AND I AM
PLEASED THAT FACES HAVE INITIATED THEM"**

"Speakers hit the nail on the head when they talk about the way services view people from particular communities and how the lack of representation allows this to continue. I ended up leaving feeling really sad because I know that the powers that be will continue to "fail to see"."

"The things you talked about make such sense but I had never thought about them in this way.

Excited about sharing with colleagues"

"...I did find some of this difficult to listen to but it is difficult to deny the importance and relevance of the things that were being said."

"Thank you... for her honest voice and stating so clearly and unambiguously what the problems are. Excited about what's to come!"

"It was uncomfortable at times but in a good way. It has given me much food for thought. Thank you FACES!"